

Original equipment manufacturer (OEM) license covers software for stand-alone desktop PCs and laptops and **MUST** stay bundled with the computer system and **NOT** distributed as a separate (or stand-alone) product. This software will be identified or labeled "For Distribution Only With New Computer Hardware."⁴¹

Outsourcing is an arrangement in which one company provides services for another company that could also be or usually have been provided in-house.

Oversight or administrative systems are those application software that support development planning, fiscal and financial management and operations, auditing, personnel administration, and assets and supplies management.

PABX stands for private automatic branch exchange and is a telephone switching system used within a business or organization. It works by interconnecting telephone extensions to each other and to the outside public telephone network.⁴²

Palmtop, more commonly known as **Personal Digital Assistant (PDA)**, is a tightly integrated computer that often uses flash memory instead of a hard drive for storage. This computer usually does not have keyboards but rely on touch screen technology for user input. Palmtops are typically smaller than a paperback novel, very lightweight with a reasonable battery life.⁴³

Server is a computer that has been optimized to provide services to other computers over a network.⁴⁴

Smart card reader is an electronic device that reads smart cards and can be an external device or a built-in feature of a keyboard, PC or laptop.⁴⁵

Stand-alone PCs are independent computer units. They are **not** connected to any other PC or to the network and operate independently.

Strategic information systems are client-driven application software that support mission-critical operations and provide direct public access to government services.

Tablet is a mobile computer, larger than a mobile phone or personal digital assistant, integrated into a flat touch screen and primarily operated by touching the screen rather than using a physical keyboard. It often uses an onscreen virtual keyboard, a passive stylus pen, or a digital pen.⁴⁶

VOIP is an acronym for Voice Over Internet Protocol, or in more common terms phone service over the Internet.⁴⁷

Web site is your agency's presence on the Internet environment.

Wide Area Network is similar to a Local Area Network (LAN), but unlike LANs, WANs are not limited to a single location.⁴⁸

Workstations are categorized as PCs attached to an office network (usually a Local Area Network) to differentiate it from Stand-alone PCs.

⁴¹ <http://www.auditnet.org/articles/softwarelicenses.htm#What%20Types>

⁴² http://www.ehow.com/facts_7267523_definition-pabx.html

⁴³ <http://computer.howstuffworks.com/10-types-of-computers.htm#page=5>

⁴⁴ <http://computer.howstuffworks.com/10-types-of-computers.htm#page=7>

⁴⁵ http://en.wikipedia.org/wiki/Card_reader

⁴⁶ <http://mashable.com/follow/topics/tablets>

⁴⁷ <http://www.voip-info.org/wiki/view/What+is+VOIP>

⁴⁸ <http://www.techterms.com/definition/wan>